

**HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 69
OF
HARRIS COUNTY, TEXAS**

Storm Preparations

Dear Residents:

Your water district, Harris County MUD 69, has contingency plans in place in the event of storm damage that could affect operations. Should our water plants sustain wind damage, we have emergency interconnect agreements with neighboring districts for backup water supply. Should we lose electric power for a short time, we have large diesel generators and fuel supplies to run the generators to provide temporary water service.

An extended power outage including neighboring districts would be a major problem for us, as for every other water system, especially if storm damage should make diesel delivery impractical or impossible. In the event of such an outage, be assured that your District Board and your District Operator will be working full time to get the system back up as soon as possible.

If you lose power after a storm hits, then your District likely has lost power also. While the system is running on generators, we will want to **MINIMIZE WATER USAGE** during that period so that we may maintain adequate water pressure for **FIRE PROTECTION** and basic needs.

Therefore, the time to “stock up” is BEFORE the storm. In addition to storing drinking water, you may want to **FILL BATHTUBS AND GARBAGE CANS**. That water may be used to refill your toilet tanks. Your toilets will function normally if you refill the tanks manually after flushing. But again, **MINIMIZING USE** will make your supply last longer in the event of an extended outage.

We do not anticipate an event that would cause your water quality (safety) to be in jeopardy. That is, if the water is running, it should be fine to use for drinking or washing. It may be a bit rusty-colored if the system has been shut down for a while, but that is just sediment that builds in the clean water lines over time and while it **might discolor your clothes** if used for washing, it should not be a health risk.

Your District Operator, Aqua Services, will be **VERY** busy should we experience severe storm damage and while we would hope their telephones are working, we would ask your patience and trust that we are working hard to restore service. Certainly, we would want to be notified of any major line breaks or the like, but generally we would ask that you leave a message as necessary, but not expect an immediate reply.

We thank you for your understanding and for your cooperation in this. We are neighbors and we will be dependent upon one another to make disaster recovery as painless as possible. Should we have such an event, we will attempt to keep the website up to date.

Thank you again for your cooperation,

Board of Directors